NOVO Go Mobile Telecare



According to World Health Organization (WHO) "beyond improving health, being active can create stronger, cohesive communities where people meet and interact more often, which is particularly important for mental health and reducing loneliness".

For this very reason, Legrand Care has developed NOVO Go, a new, innovative, mobile telecare solution that encourages independent mobility outside of the home, whilst maintaining a professional support and response service.

The freedom to feel safe always and everywhere

NOVO Go is designed to give users the confidence and independence in everyday life, both inside and outside home residence providing with peace of mind every step of the way. NOVO Go can be worn on the wrist or around the neck. It supports two-way audio communication and has an easy to press alarm button. Once activated, the device can immediately notify a responder and provide location details of the individual requesting assistance.

NOVO Go can also be used as a passive mobile security device and alerting solution for those individuals with a reduced cognitive function. The use of geofencing can allow the device to automatically generate an alert should the wearer leave a designated safe zone.

When complimented with the docking station, the solution provides enhanced audio performance with a simple to use base station functionality.

Once connected to Legrand Care's digital ecosystem, including the Cloud Management Portal, it offers totally remote configuration and event analysis. Incorporating an internal radio receiver, NOVO Go can also be used with a full range of peripheral telecare devices.



Mobile Telecare

Offering total flexibility when it comes to delivering a professional telecare service

NOVO Go can be used in a variety of different configurations to ensure that the user is kept safe and independent, both inside and outside of the home.

NOVO Go as stand-alone:

Whether inside or outside of the home, the user can trigger an emergency call and communicate with the responder through the mobile device.

NOVO Go as a Home Hub:

Whilst at home the mobile device can be placed into its docking station, creating a traditional home hub infrastructure where the user can also connect additional wellbeing devices to it. Should they wish to leave the home, they simply take the mobile device from the charging station and return it once they've safely arrived back home.

NOVO Go in combination with Fixed Home Hub:

Where a fixed home hub is permanently required in the home, NOVO Go can be used as a traditional pendant device that can activate the fixed hub. When indoors, NOVO Go knows it's at home and preserves its battery life by only sending radio communication to the hub. If the user ventures outside, the device knows it's away from home and turns on its mobile connectivity to function as a stand-alone unit.

Advanced features

- Especially designed for professional service and full compliance with all telecare standards
- 100% integrated within NOVO telecare ecosystem
- Comprehensive management and real time monitoring through CMP.
- Remote Configuration and Firmware updates
- Plug and Play out of the box with full-integrated communication.
- Dual positioning technology (GNSS and A-GPS) that supports location, geo-fencing and tracking.
- Voice and visual messages to provide users with information about NOVO Go status.
- Auto-Home/Away function used to adapt active functions to every moment needs optimizing battery and data usage.
- Automatic Inactivity supervision combined with daily button function for the best care!
- Reminder function with speech messages.

Why Legrand Care

Legrand Care is a brand of the multinational company Legrand. It is specialized in the innovative development of connected solutions for the social and healthcare sector.

The peace of mind of knowing that users have the best care is essential in any socio-health service. If the right technological provider is chosen, the increase in the quality of care is guaranteed. That is why choosing Legrand Care is the best decision.

Contact:

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Technical specifications:

NOVO Go:

Communication

- 2G/3G/4G communication with roaming SIM card (eSIM)
- SRD (869MHz Cat 1)

Battery performance

- Standby with possibility for alarm: months (e.g. if NOVO Go is used together with fixed Home Hub)
- 1 position / 1 hour, no incoming calls: 4 days
- 1 position / 10 min, open for incoming calls: 24 hours

Charging time

Up to 4h from 0 to 100%

Weight

47 grams

Size

40x40x14 mm

IP class

IP67

Protocol

SCAIP, TS 50134-9.

Positioning

GNSS, A-GPS

Device management

Firmware update can be done over the air (FOTA) and remote customization is done from CMP, the Legrand Care Cloud Management Portal.

Docking station:

Communication

SRD (869MHz)

Battery performance

 Battery capacity 2000mAh - 72h charging of NOVO Go during power outage

Weight

440 grams

Size

100Wx100Dx105H

IP class

IP32

Power supply

5VDC, 1A